



## IMPORTANT INSTRUCTIONS:

Setting up your rapid! PayCard with



Instead of receiving a paper check, you or your employer have opted to deposit your wages on the enclosed rapid! PayCard® Visa® Payroll Card.

To seamlessly transfer your wages to the rapid! PayCard, you must activate the card and set up your direct deposit in MyFrankCrum. Please carefully follow the instructions below.

### Step 1: Make Note of your Account and Routing Numbers

- Within this envelope, find the page with the rapid! PayCard attached
- Remove the card to find your account and routing numbers underneath
- You will need these numbers to set up your direct deposit

### Step 2: Register and activate your rapid! PayCard

- Go to the cardholder website [www.rapidfs.com](http://www.rapidfs.com) to register and activate your card
- Click on the “Activate Card/First Time Login” link and follow the instructions to register and activate your card

### Step 3: Set up your direct deposit in MyFrankCrum

- Visit <https://mfc.frankcrum.com/login> or scan the QR code and log in (If this is your first time click the link below the log in button “Can’t log in?” and follow the prompts)
- Select “Direct Deposit Settings” on the left sidebar
- Click “Add Direct Deposit” in the top, right corner
- Under “Account Type” select “Payroll Debit Card”
- Under “Bank Name” type “MetaBank”
- Type in the routing number from Step 1

- Type in the account number from Step 1 (Note: this is not the 16-digit card number)
- Complete the questions regarding direct deposit distribution amounts

## WHAT HAPPENS NEXT:

### Manage your account through:

- rapid! PAY app
- rapid! cardholder website [www.rapidfs.com](http://www.rapidfs.com) (Note: Separate user ID and password required)
- Enroll and manage free text alerts<sup>1</sup>
- Open your free, interest bearing savings account<sup>6</sup>
- View your balance and transactions
- Locate in-network ATMs<sup>3</sup>
- Update your password and personal information
- Find instructions for making purchases, getting funds, loading money<sup>4</sup>, cash back rewards<sup>5</sup> and more

**If you need assistance, call FrankCrum  
(800) 277-1620 x4**

**SCAN QR code to access MyFrankCrum**



<sup>1</sup>While rapid! PayCard does not charge for this feature and service, standard text messaging, data and cellular rates may apply. Please check with your cell phone carrier and inquire about fees your carrier may associate with these services

<sup>2</sup>The rapid!PAY mobile app is iPhone and Android compatible.

<sup>3</sup>Cardholder has surcharge free access to Allpoint® and MoneyPass® networks. Please refer to the Cardholder Agreement or login to the mobile app rapid!PAY for a complete detail on ATM fees.

<sup>4</sup>Load money at the register of thousands of retailers nationwide for up to a \$4.95 retail service fee.

<sup>5</sup>This optional offer is not a MetaBank® product or service nor does MetaBank endorse this offer.

<sup>6</sup>While this specific feature is free, certain other transaction fees and costs, terms and conditions are associated with the use of this Card. See the Cardholder Agreement, located in your card’s envelope for more details.

The rapid! PayCard® Visa® Payroll Card is issued by MetaBank®, Member FDIC, pursuant to a license from Visa U.S.A. Inc. This card can be used everywhere Visa debit cards are accepted.

Important Information for opening a Card account: To help the federal government fight the funding of terrorism and money laundering activities, the USA PATRIOT Act requires all financial institutions and their third parties to obtain, verify, and record information that identifies each person who opens a Card account. What this means for you: When you open a Card account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver’s license or other identifying documents.